











September 20-22, 2024
Houston, TX | C. Baldwin Hotel

AGENDA (FRI, SEPT 20)

START TIME	END TIME	SESSION TOPIC	LOCATION
12:00 PM	7:00 PM	Registration	Jordan Pre-Function Foyer, 2nd level
7:00 PM	9:00 PM	Welcome Reception	Lobby Bar C. Baldwin Hotel

AGENDA (SAT, SEPT 21)

START TIME	END TIME	SESSION TOPIC	SPONSOR(S)	PRESENTER(S)	CE HOURS
7:00 AM	7:50 AM	Breakfast Talk: Lemonade from Lemons: Surviving Adversity		Panel	1
7:50 AM	8:00 AM	BREAK			
8:00 AM	8:15 AM	Welcome and sponsor introductions			
8:15 AM	9:15 AM	From Admission to Recovery: Navigating the Hospitalized Patient		Brown	1
9:15 AM	10:15 AM	Tricks of the Trade		Shelby	1
10:15 AM	10:30 AM	BREAK			
10:30 AM	11:45 AM	Life Lines: The Critical Role of Tube Feeding		Burns	1.25
11:45 AM	12:00 PM	BREAK			
12:00 PM	12:50 PM	Lunch/Mo' Wellness, Mo' Health: Technician Lead Nutrition Sessions		Panel	1
1:00 PM	1:15 PM	BREAK			
1:15 PM	2:45 PM	Tech Tips for Client Education on Diabetes Otitis: Inside & Out		Lee/Hanna <i>(Due to a family emergency, Dr. Justine Lee, DACVECC, DABT will be presenting this session.)</i>	1.5
2:45 PM	3:00 PM	BREAK			
3:00 PM	4:15 PM	Tiny Tails, Big Adventures: Technician Pediatric, Counseling		Burns/Morrow	1.25
4:15 PM	5:15 PM	Surviving Parvo: Veterinary Nursing Strategies for Puppies in Crisis		Brown/Morrow	1
5:15 PM	5:30 PM	Q:A Session			



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AGENDA (SUN, SEPT 22)

START TIME	END TIME	SESSION TOPIC	SPONSOR(S)	PRESENTER(S)	CE HOURS
7:00 AM	7:50 AM	Breakfast Talk: Leveraging E-Commerce to Enhance Client Experience and Practice Growth		Garcia	1
7:50 AM	8:00 AM	BREAK			
8:00 AM	9:00 AM	Conflict Management: Creating Healthier Work Environments		Reinhard	1
9:00 AM	10:00 AM	Fixing The Fallout: Debriefing Animal Care Workers After a Difficult Encounter or Adverse Event		Bishop	1
10:00 AM	10:15 AM	BREAK			
10:15 AM	11:15 AM	Identifying and Addressing Burnout as a Veterinary Technician		Reinhard	1
11:15 AM	12:15 PM	How Veterinary Technicians Can Advocate for Their Utilization		Johnson	1
12:15 PM	12:30 PM	Conclusion/Wrap Up/Future Nominations			